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BOILERMAKERS HEALTH AND WELFARE PLAN

IMPORTANT NOTICE REGARDING YOUR EXTENDED HEALTH CARE CLAIMS MOVING TO MANULIFE EFFECTIVE APRIL 1ST, 2017

March 10th, 2017

Effective April 1st, 2017, your extended health claims (i.e., all prescription drugs, vision care, ambulance and paramedical services such as physiotherapy, chiropractic, and massage) will be submitted to Manulife for reimbursement. Bilsland Griffith will no longer pay these extended health claims but will continue to pay your eligible dental claims.

Along with the change to Manulife, the Trustees of your Plan are very pleased to inform you that you will be provided with a pay direct drug card. This means that when you are purchasing your prescription drugs from a pharmacy, the pharmacist will be able to verify coverage at the till and you will be reimbursed directly for the portion covered by your Plan. You will only have to pay for the difference between the covered amount and the cost of the prescription.

Of course, should you prefer to submit a paper based claim to Manulife, you will be able to do that. As well, you will submit non prescription drug claims under your extended health plan (i.e., vision care, physiotherapy, massage, ambulance) to Manulife on a paper claim form.

Sometime later this month, you will receive your pay direct drug card from Manulife. All eligible members of the Plan, including retirees who are currently enrolled for coverage, will receive a pay direct drug card. In addition to your drug card, Manulife will provide you with information on how to use it and also how to access a plan member website. This website will have details on your coverage, as well as the forms you will need to print to submit any paper based claims.

The pay direct drug card will also be your card for out of country travel coverage, so be sure to take it with you when you leave the country.

Please ensure that the Plan Administrator - Bilsland Griffith - has your correct mailing address so that you receive your pay direct drug card from Manulife.

Reminder: Manulife will take over this coverage on April 1st, 2017. Any claims you have for extended health that were incurred before April 1st, 2017 will continue to be paid by Bilsland Griffith and should be submitted to their office at the address provided on this notice.

In the meantime, if you have any questions, please contact the Plan Administration office at:

1-877-926-4537

Or

boilermakers359@bgbenefitsadmin.com